

May 25, 2017 (Updated June 22, 2017)
Announcement 1379

Attention All Providers:

Provider Training Available Regarding Upgrades to Nevada Medicaid Provider Web Portal (PWP)

Hewlett Packard Enterprise, in partnership with the Division of Health Care Financing and Policy (DHCFP), is currently working on upgrading the Nevada Medicaid Provider Web Portal (PWP) from version 4.0 to version 5.0. The upgrade will be implemented on June 26, 2017.

Provider training sessions will be available beginning in June 2017 to provide a review of the simplified prior authorization request process and enhanced PWP features, with focused training available for Dental/Orthodontia, Adult Day Health Care (ADHC) and Personal Care Services (PCS) providers. Please review the following training schedule and register to attend one of the sessions by clicking on the appropriate training location link posted on the [Provider Training](#) webpage. If you register for virtual training, you will be sent the call-in telephone number and password via email. All times noted are Pacific Time.

Providers need to attend only one session for their provider type as all sessions for each provider type contain the same information.

Dental/Orthodontia Provider Portal Training		
Date	Time	Location
June 5, 2017	10 a.m. to 1 p.m. 11 a.m. to 2 p.m. Note time change	South Valleys Library, 15650-A Wedge Parkway, Reno , NV 89511
June 6, 2017	3 p.m. to 5 p.m.	Northwest Reno Library, 2325 Robb Drive, Reno , NV 89523
June 12, 2017	9 a.m. to noon	Grant Sawyer State Office Building, 555 E Washington Ave #1100, Las Vegas , NV 89101
June 13, 2017	9 a.m. to noon	Grant Sawyer State Office Building, 555 E Washington Ave #1100, Las Vegas , NV 89101
June 20, 2017	8 a.m. to 10 a.m.	Virtual Training
June 26, 2017	8 a.m. to 10 a.m.	Virtual Training
June 30, 2017	8 a.m. to 10 a.m.	Virtual Training

Adult Day Health Care Provider Portal Training		
Date	Time	Location
June 9, 2017	3 p.m. to 5 p.m.	Virtual Training
June 12, 2017	1 p.m. to 4 p.m.	Grant Sawyer State Office Building,

		555 E Washington Ave #1100, Las Vegas , NV 89101
June 13, 2017	1 p.m. to 4 p.m.	Grant Sawyer State Office Building, 555 E Washington Ave #1100, Las Vegas , NV 89101
June 22, 2017	8 a.m. to 10 a.m.	Virtual Training
June 29, 2017	8 a.m. to 10 a.m.	Virtual Training

Personal Care Services Provider Portal Training		
Date	Time	Location
June 5, 2017	3 p.m. to 5 p.m.	South Valleys Library, 15650-A Wedge Parkway, Reno , NV 89511
June 6, 2017	10 a.m. to 1 p.m.	Northwest Reno Library, 2325 Robb Drive, Reno , NV 89523
June 14, 2017	9 a.m. to noon 1:30 p.m. to 4:30 p.m.	Hampton Inn Tropicana, Room: Fiji, 4975 S. Dean Martin Dr., Las Vegas , NV 89118
June 21, 2017	8 a.m. to 10 a.m.	Virtual Training
June 27, 2017	8 a.m. to 10 a.m.	Virtual Training
June 28, 2017	8 a.m. to 10 a.m.	Virtual Training

General Portal Training for All Provider Types		
Date	Time	Location
June 7, 2017	10 a.m. to noon 12:30 p.m. to 2:30 p.m.	Sierra View Library, 4001 S Virginia St., Reno , NV 89502
June 9, 2017	10 a.m. to noon 12:30 p.m. to 2:30 p.m.	Sierra View Library, 4001 S Virginia St., Reno , NV 89502
June 15, 2017	8 a.m. to 10 a.m. 11 a.m. to 1 p.m. 2 p.m. to 4 p.m.	Hampton Inn Tropicana, Room: Salon A, 4975 S. Dean Martin Dr., Las Vegas , NV 89118
June 16, 2017	8 a.m. to 10 a.m. 11 a.m. to 1 p.m. 2 p.m. to 4 p.m.	Hampton Inn Tropicana, Room: Salon A, 4975 S. Dean Martin Dr., Las Vegas , NV 89118

Webinars (Open to All Provider Types)		
Date	Time	Location
June 19, 2017	10 a.m. to noon 2 p.m. to 4 p.m.	Virtual Training
June 20, 2017	10 a.m. to noon 2 p.m. to 4 p.m.	Virtual Training
June 21, 2017	10 a.m. to noon 2 p.m. to 4 p.m.	Virtual Training
June 22, 2017	10 a.m. to noon 2 p.m. to 4 p.m.	Virtual Training

June 23, 2017	10 a.m. to noon 2 p.m. to 4 p.m.	Virtual Training
June 26, 2017	10 a.m. to noon	Virtual Training
June 27, 2017	2 p.m. to 4 p.m.	Virtual Training
June 28, 2017	10 a.m. to noon	Virtual Training
June 29, 2017	2 p.m. to 4 p.m.	Virtual Training
June 30, 2017	10 a.m. to noon	Virtual Training

Please note: When registering for a training session, please update the preferences to select the appropriate time zone.

Click registration link:

1. On the registration page, click “New York Time” which will display the Preferences page.
2. In the Time zone list, select “San Francisco (Pacific Daylight Time)”.
3. Click Save.

